

Applying Hot Fix 1 (10.0.3.1) to:

ACT! by Sage 2008 (10.0.3),

ACT! by Sage Premium 2008 (10.0.3), &

ACT! by Sage Premium for Web 2008 (10.0.3)

ACT! by Sage 2008 (10.0.3), ACT! by Sage Premium 2008 (10.0.3), & ACT! by Sage Premium for Web 2008 (10.0.3)

Applying Hot Fix 1 (10.0.3.1)

Copyright © 2008 Sage Software SB, Inc. All Rights Reserved.

The Sage Software logo and ACT! are registered trademarks or trademarks of Sage Software SB, Inc., or its affiliated entities. All other trademarks are the property of their respective owners.

Released 08/2008 for ACT! by Sage 2008 (10.0.3), ACT! by Sage Premium 2008 (10.0.3), & ACT! by Sage Premium for Web 2008 (10.0.3)

This document may not, in whole or in part, be copied, photocopied, reproduced, translated, or reduced to any electronic medium or machine-readable form without prior consent in writing from Sage Software SB, Inc., 1715 North Brown Road Lawrenceville, GA 30043 ATTN: Legal Department.

ALL EXAMPLES WITH NAMES, COMPANY NAMES, OR COMPANIES THAT APPEAR IN THIS MANUAL ARE FICTIONAL AND DO NOT REFER TO OR PORTRAY IN NAME OR SUBSTANCE ANY ACTUAL NAMES, COMPANIES, ENTITIES, OR INSTITUTIONS. ANY RESEMBLANCE TO ANY REAL PERSON, COMPANY, ENTITY, OR INSTITUTION IS PURELY COINCIDENTAL.

Every effort has been made to ensure the accuracy of this manual. However, Sage Software makes no warranties with respect to this documentation and disclaims any implied warranties of merchantability and fitness for a particular purpose. Sage Software shall not be liable for any errors or for incidental or consequential damages in connection with the furnishing, performance, or use of this manual or the examples herein. The information in this document is subject to change without notice.

End User License Agreement

ACT! by Sage 2008 (10.0.3), ACT! by Sage Premium 2008 (10.0.3), and ACT! by Sage Premium for Web 2008 (10.0.3) are protected by an End User License Agreement. To view the agreement, go to the Help menu in the product, click About ACT!, and then click the View the End-User License Agreement link.

Applying Hot Fix 1 (10.0.3.1)

This documentation describes Hot Fix 1 (10.0.3.1) for the following versions. Do not apply this hot fix to any other versions or products:

- ACT! by Sage 2008 (10.0.3)
- ACT! by Sage Premium 2008 (10.0.3)
- ACT! by Sage Premium for Web 2008 (10.0.3)

This hot fix applies to all international English locales.

The following table lists the area affected by the hot fix and the defect number and description.

Area	Defect #	Description
Preferences under the General tab and enabling option “Always display country code in phone fields”	78980	The issue occurs when enabling the “Always display country code in phone fields” preference. Enabling this preference affects the display of the phone number field in the Contact Detail view. This is only a display issue; turning off the preference corrects the display. However, if users edit phone numbers while this preference is enabled, the phone number will be lost. Note: This preference is disabled by default.

Applying Hot Fix 1 (10.0.3.1)

1. Log on as Administrator.
2. Copy the hot fix to your computer.
3. Close ACT!.
4. Close all Microsoft Office products (Excel, Word, Outlook, and so on).
5. Double-click the hot fix file.

A progress dialog box appears indicating that the hot fix is being unpacked. Then a Disclaimer dialog box appears.

6. Click **OK**.

A progress indicator appears showing that ACT! is applying updates. Then a dialog box appears stating that the Hotfix installation is completed.

7. Click **OK**.
8. Start ACT!.
9. From the **Help** menu, select **About**.

Files Affected

The following files are updated by this hot fix:

- act.hotfix.dll
- act.shared.utilities.dll